

PC/NB/PLGOCL/014

09 Mar 2022

THE SINGAPORE PROFESSIONAL GOLFERS' ASSOCIATION 2 HAVELOCK ROAD #05-22 HAVELOCK2 SINGAPORE 059763

Dear Policyholder

# GOLFER'S INSURANCE POLICYHOLDER NAME: THE SINGAPORE PROFESSIONAL GOLFERS' ASSOCIATION POLICY NUMBER: 5030433370-13

Thank you for insuring with Income.

We are pleased that you have chosen us to assist you in your insurance needs and are confident that you will be satisfied with the insurance coverage.

Enclosed are the policy documents. Kindly examine carefully to ensure that they are in accordance with your requirements.

For any correspondence on your Golfer's Insurance policy, please quote the policy number to assist us in responding to you quickly and kindly keep us informed of any changes to your residential address and contact numbers.

If you have any questions, please contact your intermediary, AVA INSURANCE BROKERS PTE LTD at 65356838 or email gi\_team@ava-ins.com. Alternatively, send us your query via our online form at www.income.com.sg/enquiry and we will attend to it as soon as possible.

Yours sincerely

Andrew Yeo Chief Executive

The Code of General Insurance Practice and Your Guide to General Insurance are available online at www.gia.org.sg

## Free Look Provision

This Policy may be cancelled by written request to us within 14 days from receipt of this Policy. In which case any premiums paid less administrative charges incurred by us in underwriting this Policy will be refunded. If this Policy is sent by post, it is deemed to have been delivered and received in the ordinary course of the post, seven days after the date of posting. This Provision is not applicable to Motor policies, Foreign Maid policies, Travel policies, Short-term policies with terms of less than a year and Policy Renewals.

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## **RENEWAL CERTIFICATE**

In consideration of the Insured having applied and having paid or agreed to pay the premium as stated-hereunder the undermentioned Policy is hereby continued in force for the period shown below, subject to the printed conditions and stipulations thereof and to such other conditions as are written or endorsed thereon.

GST Reg No. M90372806G

Class of Policy Policy Number The Policyholder	:	GOLFER'S INSURANCE 5030433370-13 THE SINGAPORE PROFESSIONAL GOLFERS' ASSOCIATION
		2 HAVELOCK ROAD
		#05-22 HAVELOCK2
		SINGAPORE 059763
Period of Insurance	:	01 Jan 2022 to 31 Dec 2022
Sum Insured	:	As stated below
Premium (inclusive GST)	:	S\$7,481.44
Insured Person(s)	:	1 (As per list attached)

BENEFIT	SUM INSURED/LIMIT OF INDEMNITY
SECTION I : LIABILITY TO THE PUBLIC	S\$500,000.00 ANY ONE ACCIDENT/ANY ONE PERIOD
SECTION II (1) : PERSONAL ACCIDENT	S\$20,000.00
SECTION II (2) : PERSONAL ACCIDENT	S\$100.00 PER WEEK
SECTION III : MEDICAL EXPENSES	S\$250.00
SECTION IV : GOLFING EQUIPMENT	S\$1,000.00 (DEDUCTIBLE: \$200 OF EACH AND EVERY LOSS)
SECTION V : PERSONAL EFFECTS	S\$500.00 (DEDUCTIBLE: \$100 OF EACH AND EVERY LOSS)
SECTION VI : HOLE-IN-ONE	S\$500.00

Territorial Limits : Worldwide

**Memo** : It is hereby declared and agreed that:

1) Insured Person(s) is/are as per list lodged with the policyholder. The policyholder undertakes to declare the members' listing at the end of the period of insurance for the purpose of premium adjustment.

2) Territorial Limits is amended to read as Any golf course worldwide.

3) Under Section IV - Golfing Equipment, we will indemnify you the cost of repair or replacement against loss of or damage to your golfing equipment including golf clubs, golf bags, golf balls, caddie cars (including caddie carts/buggy hired from the golf course) and umbrella due to accident, loss or theft whilst on any golf course or whilst in transit to & from the golf course. For coverage to potential local or foreign members, we will indemnify accidental damage to golfing equipment up to \$\$1,000.00 (Deductible: \$\$200 of each and every loss) whilst playing at any golf course in Singapore only.

4) Under Section VI - Hole-in-One, we will compensate you up to \$\$500 for food and beverages incurred at any restaurant following the hole-in-one. For item (b) on the presentation of club bills or restaurant bills, the date of the bills should not be more than 7 days from your hole-in-one shot which you holed whilst playing in any competition and/or friendly game in any recognised golf course.

5) General Exclusions 3 and 4 is deleted.

6) Annual premium per member is \$\$38.00 (before GST) and the premium per trial for potential member is \$\$10.00 (before GST). The coverage for potential members per trial is up to 4 times a year, 10 members each time. The coverage for foreign potential members is up to 2 days only. The policyholder undertakes to provide us the details of potential member before the commencement of the cover on an ad-hoc basis.

7) This policy is subject to premium adjustment clause. Subject to the premium paid at the beginning of the policy, we will adjust premium at the end of policy term using following formula:

(Annual premium calculated at beginning of policy period + Annual premium calculated at end of policy period)/2 - Annual premium paid at beginning of policy period.

#### **NTUC Income Insurance Co-operative Limited**

Income Centre 75 Bras Basah Road Singapore 189557 · Tel: 6788 1777 · Fax: 6338 1500 · Enguiries: income.com.sg/enguiry

Agency Date of Issue : AVA INSURANCE BROKERS PTE LTD (00000690850)

: 02 Mar 2022

## **DUTY OF DISCLOSURE**

We would remind you that you must disclose to us, fully and faithfully, the facts you know or ought to know, otherwise you may not receive any benefit from your Policy.

Signed in Singapore by order of Board of Directors

Chief Executive

## Summary of Key Contract Terms and Obligations for Golfer's Insurance

For full details, please refer to the policy which is the legally binding document.

## COVERAGE

This Policy provides the following benefits when you are playing or practising golf on any golf course or driving range:

Benefits	Compensation			
Public Liability	up to \$300,000 for third party bodily injury and/or property damage			
Personal Accident	Death\$50,000Loss of limbs or eyesup to \$50,000Temporary total disablement\$250/week (up to 104 weeks)			
Medical Expenses	up to \$1,000 for medical expenses incurred due to accident	up to \$1,000 for medical expenses incurred due to accident		
Golfing Equipment	up to \$2,000 for repair or replacement of golfing equipment damaged or lost due to accident or theft Deductible: \$200 each and every loss			
Personal Effects	up to \$1,000 for repair or replacement of personal effects due to accident or theft Deductible: \$100 each and every loss			
Hole-in-One	up to \$500 for hole-in-one reimbursement for food and beverages incurred at the golf course premises following the hole-in-one			

**Territorial Limits: Worldwide** 

## MAIN EXCLUSIONS

This Policy does not cover war/nuclear risks and consequential loss.

#### CANCELLATION

You may cancel the Policy by notifying us in writing or through the phone and the cancellation will take effect from the date we receive the notice of cancellation. If the cancellation is effected before the commencement date of insurance, we will refund the premium less \$10.70 (after GST). No refund will be given if the cancellation is effected after the commencement date of the insurance.

### CLAIMS

All claims are to be submitted to us as soon as possible on our prescribed form together with all supporting documents. If you need any help, our Claim Service Centre (CSC) located at Income Centre will be pleased to assist you. Alternatively, you may call our hotline at 6788 6616.

We will process and decide on your claim within 7 working days upon receiving all relevant information. If you are not satisfied with the way we handled your claim, we will refer you to Financial Industry Disputes Resolution Centre Ltd (FIDReC) for their advice.

Our vision is to settle your claim promptly, fairly and hassle-free.

#### SCOPE OF COVER

#### **SECTION I LIABILITY TO THE PUBLIC**

We will indemnify you against all sums which you shall become legally liable to pay as damages consequent upon:

- (a) accidental bodily injury to any person whether fatal or otherwise
- (b) accidental loss of or damage to property

caused by your negligence whilst playing or practising golf on any golf course or driving range.

Our liability under this Section for all damages payable in respect of any one occurrence or number of occurrences shall not exceed the Sum Insured under Section I.

In respect of a claim for damages, we will also pay all costs and expenses of litigation:

- (i) recovered by any claimant against you
- (ii) incurred by you with our written consent.

In the event of your death, we will indemnify your legal personal representatives provided that such representatives shall as though they were you observe, fulfill and be subjected to the terms, conditions and exclusions of this Policy insofar as they can apply.

### **EXCLUSIONS TO SECTION I**

We will not indemnify you in respect of liability consequent upon:

- (a) death of or bodily injury to any person being a member of your family or household or at the time of sustaining such injury engaged in and upon your service (a person casually engaged by you solely for your services as a caddie excepted)
- (b) loss of or damage to property belonging to or in your charge or under your control or any member of your family or household or in the charge of or under the control of any person in your service
- (c) any agreement by you to pay any sum by way of indemnity or otherwise unless such liability would have attached in the absence of such agreement.

#### JURISDICTION CLAUSE

The indemnity under Section I shall not apply in respect of judgements which are delivered by or obtained from a Court of Competent jurisdiction in the U.S.A and Canada.

#### SECTION II PERSONAL ACCIDENT

If you shall sustain bodily injury caused by violent, accidental, external and visible means whilst playing golf on any golf course or driving range, we will pay you or your legal personal representatives:

- (1) If the injury results in:
  - (a) death within 12 months of the accident; or
  - (b) total and irrecoverable loss of all sight of one or both eyes; or
  - (c) loss or physical severance of one or two limbs

we will pay the Sum Insured specified under Section II (1).

(2) If the injury results in you being totally and absolutely disabled from attending to business of any kind, we will pay the Sum Insured specified under Section II (2) for a maximum period of 104 consecutive weeks.

Provided that:

(i) "Limb" shall mean hand or foot

- (ii) payment under Section II (2) shall not be made until the total amount have been ascertained and agreed and in no circumstances shall the payment in respect of one or more injuries exceed the Sum Insured under Section II (2)
- (iii) the total sum payable under this Section in respect of all injuries sustained during any one Period of Insurance shall not exceed the Sum Insured under Section II (1).

#### **EXCLUSIONS TO SECTION II**

No compensation shall be payable for death or bodily injury directly or indirectly caused by:

- (a) self-injury, suicide or attempted suicide, insanity, intemperance or the influence of intoxicants or drugs unless under medical supervision
- (b) pregnancy or childbirth.

#### SECTION III MEDICAL EXPENSES

If you incur medical expenses as a result of bodily injury caused by violent, accidental, external and visible means whilst playing golf on any golf course or driving range, we shall reimburse you up to the Sum Insured under Section III, provided that the expenses are incurred within 12 months of the accident.

#### **SECTION IV GOLFING EQUIPMENT**

We will indemnify you against loss of or damage to your golfing equipment include golf clubs, golf bags, golf balls, caddie-cars and umbrellas by any accident whilst at or in transit to or from any golf course or driving range.

Our liability for any 12 consecutive month period from the commencement date of the insurance, shall not exceed the Sum Insured under Section IV.

#### **EXCLUSIONS TO SECTION IV**

We shall not be liable for loss or damage:

- (a) caused by or resulting from wear and tear or depreciation
- (b) to golf balls unless contained in the golf bag at the time of the loss.

## **SECTION V PERSONAL EFFECTS**

We will indemnify you against loss or damage (other than by wear and tear or depreciation) to your personal effects (not being insured under Section IV) while such effects are in any recognised golf club houses.

Our liability for any 12 consecutive month period from the commencement date of the insurance, shall not exceed the Sum Insured under Section V.

## **EXCLUSIONS TO SECTION V**

We shall not be liable in respect of loss of or damage to watches, jewellery, trinkets, field and other glasses, cameras, portable radio sets, money, securities, stamps, motor vehicles and accessories.

#### **SECTION VI HOLE-IN-ONE**

We will pay your expenses for the customary entertainment of club members up to the Sum Insured under Section VI on presentation of:

- (a) a properly authenticated certificate issued by the appropriate golf club; and
- (b) club bills. Date of club bills should not be more than 48 hours from your hole-in-one shot which you holed whilst playing in any competition and/or friendly game in any recognised golf course.

#### **GENERAL EXCLUSIONS**

 We shall not be liable for any loss, damage or other contingency occasioned by or through or in consequence, directly or indirectly of war, invasion, act of foreign enemy, hostilities or warlike operations (whether war be declared or not), civil war, mutiny, military or popular rising, insurrection, rebellion, revolution, military or usurped power, martial law or state of seige or any of the events or causes which determine the proclamation or maintenance of martial law or state of seige, or act of terroism.

Act of Terrorism means an act, including but not limited to the use of force or violence and/or threat thereof, of any person or group(s) of persons, whether acting alone or on behalf of or in connection with any organisation(s) or government(s), committed for political, religious, ideological or similar purposes including the intention to influence any government and/or to put the public or any section of the public, in fear.

- 2. This Policy does not insure any loss, damage or liability caused by or arising from radioactivity or from the use, existence or escape of any nuclear fuel, material or waste.
- 3. This Policy does not cover any person under the age of 16 or over the age of 65 unless specifically allowed by endorsement.
- 4. This Policy does not cover professional golf players.

#### CONDITIONS

- This Policy and the Schedule shall be read together as one contract and any word or expression to which a specific meaning has been attached in any part of this Policy or the Schedule shall bear such specific meaning wherever it may appear.
- 2. You must take all reasonable precautions to reduce or remove the risk of loss or damage and keep the Interest Insured in a good condition.
- 3. Any amendment made to this Policy will not be valid unless endorsed in writing by our authorised officer.
- 4. In the event of any happening which may give rise to a claim under this Policy, you shall:
  - (a) give us written notice immediately after the happening
  - (b) at your own expense supply us with full particulars in writing as soon as possible, and in the case of a claim under Section IV or V, not later than 30 days after the occurrence of the loss or damage
  - (c) notify or forward to us every letter, claim, writ, summons or process immediately on receipt and no admission, offer, promise, payment or indemnity shall be made or given by you without our written consent (for claims arising under Section I)
  - (d) at your own expense, furnish to us all such certificates, information and evidence in such format and nature as we may reasonably require for the purpose of ascertaining our liability and you shall act upon medical or surgical advice as soon as practicable and submit to medical examination at our expense as often as we may reasonably require (for claims arising under Section II)
  - (e) give us all such information and assistance as we may reasonably require.
- 5. We shall be entitled to:
  - undertake in your name and on your behalf the absolute conduct, control and settlement of any proceedings (at our expense and for our benefit) to recover compensation or secure indemnity from any third party in respect of anything covered by this Policy
  - (b) pay you the Sum Insured under Section I after deduction of any compensation already paid, or any lesser amount to settle the claim(s). After paying you, we shall relinquish conduct and control of and will be under no further liability except for litigation costs and expenses recoverable or incurred in respect of the conduct of such claim(s) before the date of such payment.
- 6. Payment before Cover Warranty

We (or our intermediary) must receive the full premium due on or before the commencement date of the insurance. If we or the intermediary do not receive the premium in full on or before the commencement date of the insurance, the Policy will not be valid and we will not pay any benefits.

- 7. No payment will be made under this Policy if the claim is:
  - (a) in any respect fraudulent
  - (b) intentionally exaggerated
  - (c) supported by false declaration.
- 8. If any other insurance covers the same loss, damage or liability we will pay only our rateable proportion of any claim.
- 9. We may cancel this Policy by giving you seven days' notice at your last known address. You may also cancel this Policy by notifying us and the cancellation will take effect from the date we receive the written notice of cancellation. If the cancellation is effected before the commencement date of insurance, we will refund the premium less \$10.70 (after GST). If the cancellation is effected after the commencement date of insurance, there will be no refund due to you.
- 10. No payment shall be made until the total amount of such payment has been ascertained or agreed.
- 11. A person who is not party to this agreement shall have no right under the Contracts (Rights of Third Parties) Act 2001 to enforce any of its terms.
- 12. All disputes or differences under this Policy shall be referred to arbitration in accordance with the Arbitration Act or any statutory re-enactment thereof and the making of an award shall be a condition precedent to any right of Action against us.

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## LIST OF INSURED ATTACHING TO POLICY NUMBER: 5030433370-13

Name	NRIC Number	Membership Number	Effective Date of Coverage	Expiry Date of Coverage
AS PER NAMELIST LODGED WITH THE POLICYHOLDER	AS PER DECLARATION		01 Jan 2022	31 Dec 2022

Total number of insured: 1

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# **DEBIT NOTE/TAX INVOICE**

## DEBIT NOTE NUMBER: D22RN25485073

THE SINGAPORE PROFESSIONAL GOLFERS' ASSOCIATION 2 HAVELOCK ROAD #05-22 HAVELOCK2 SINGAPORE 059763

DATE: 09 MAR 2022

PAR	TICULARS	TOTAL (SGD)
GOLFER'S INSURANCE		
POLICY NUMBER: 5030433370-13		
PERIOD OF INSURANCE: 01 JAN 20	22 TO 31 DEC 2022	
PREMIUM PAYABLE		6,992.00
GST @ 7%		489.44
TOTAL		7,481.44
BALANCE DUE		7,481.44
This debit note serves as the 'TAX	INVOICE' for the purpose of GST. GST F	REG NO.: M90372806G

Please refer to the reverse of this Debit Note for the list of payment channels available. If you have made your payment, please ignore this Debit Note.

# FOR ENQUIRIES, PLEASE CONTACT: AVA INSURANCE BROKERS PTE LTD TEL: 65356838

Important Notice

We (or our intermediary) must receive the full premium on the dates specified below, failing which the policy will not be valid. For corporate policyholder

- within the period of insurance if the period of insurance is less than 60 days; or

- within 60 days from the start date of the policy or renewal policy, or its endorsement, if the period of insurance is 60 days or more,

For individual policyholder

- before the start of the policy or renewal policy; or

- on the subsequent premium due dates as shown in this tax invoice/debit note (applicable if recurring payment arrangement is chosen). (Please refer to the relevant premium payment clause in your policy for further details.)

# For Individual Policyholders

Payment Channel	Details
Income's Website	Visit our website at www.income.com.sg, select "Make a Payment" or login to "me@income" and make your payment using Visa/Mastercard/eNETS. (Not applicable to Commercial Line products)
Internet Banking	Please quote the first 10 digits of your Policy Number as reference number. Currently available for DBS/POSB/OCBC/UOB.
AXS Kiosk / m-Station / e Station	Please quote the first 10 digits of your Policy Number as reference number.
GIRO	Please call 6788 6616 for a GIRO form or download the form via our website at www.income.com.sg
Branches	Pay using Cash/NETS/Credit Card/Cheque (made payable to "NTUC Income", please indicate your Policy Number(s), Name and contact number on the reverse of your cheque). To locate a Branch closest to you, please refer to our website at www.income.com.sg
Post	Cheques should be crossed and made payable to NTUC Income. Please indicate your Policy Number(s), Name and contact number on the reverse of your cheque and mail your cheque to Income, 75 Bras Basah Road, Income Centre, Singapore 189557. To ensure prompt processing of your payment, please do not send post-dated cheques.

# For Corporate Policyholders

Payment Channel	Details		
Fast And Secure Transfers (FAST)	Only applicable via Corporate Interne Beneficiary Name: NTUC INCOME INSURANCE CO-OPERA		
Account Transfer (ACT)	<b>Bank Details:</b> DBS Bank MBFC Branch	DBS Swift Code: DBSSSGSG	
MAS Electronic Payment System (MEPS)	12 Marina Boulevard Level 3 DBS Asia Central @ Marina Bay Financial Centre Tower 3 Singapore 018982	Bank Code: 7171 Branch Code: 001 Bank Account Number: <b>Please quote your 16-digit</b> <b>Virtual Account Number</b>	
GIRO	What is your Policy's 16-digit Virtual A	Account Number?	
Inward Telegraphic Transfer (ITT)	The "Virtual Account Number" is unique for each Policy and starts with the digits "885010" followed by the "1st 10-digits of the Policy Number". If your Policy Number is 5012345678-01, the Virtual Account Number for this policy will be "8850105012345678".		